

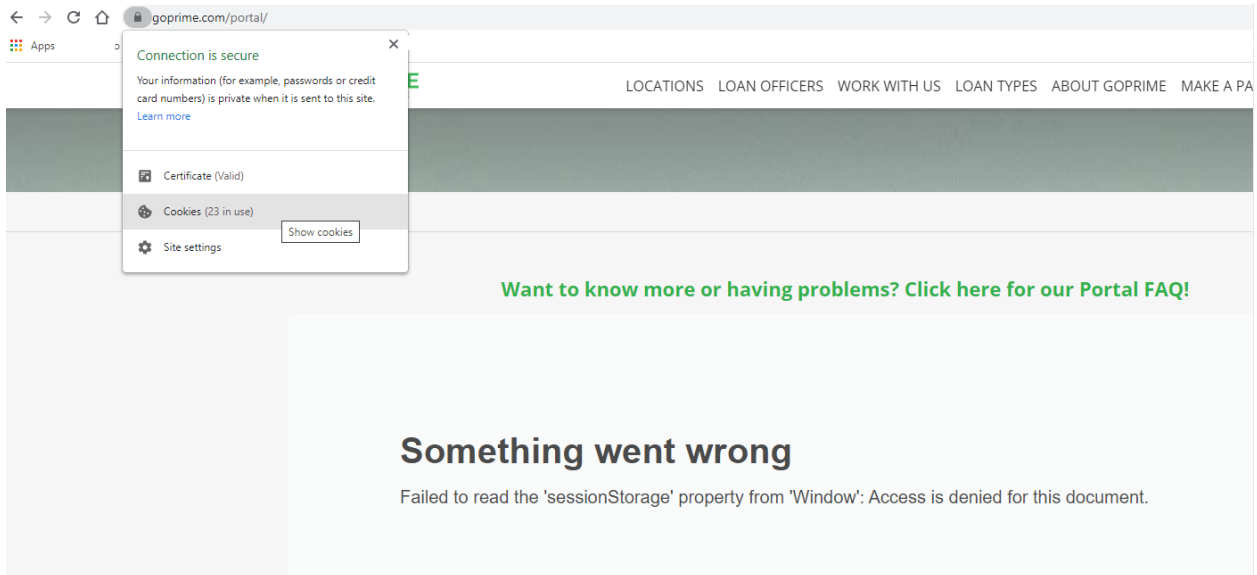
Home » Portal

[Want to know more or having problems? Click here for our Portal FAQ!](#)

Something went wrong

Failed to read the 'sessionStorage' property from 'Window': Access is denied for this document.

In Google Chrome click on the lock next to goprime.com/portal/ and click on Cookies.



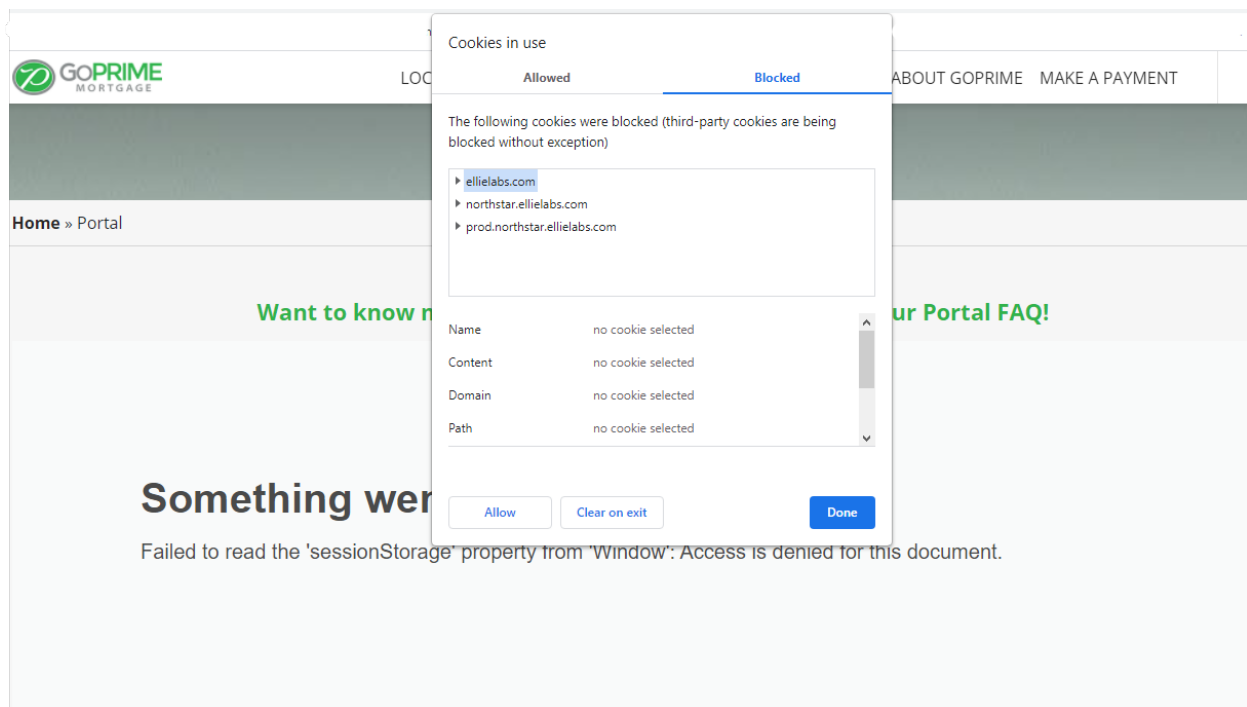
The screenshot shows a Google Chrome browser window with the address bar displaying goprime.com/portal/. A security warning popup is open, showing "Connection is secure" and "Your information (for example, passwords or credit card numbers) is private when it is sent to this site." Below this, there are three items: "Certificate (Valid)", "Cookies (23 in use)" with a "Show cookies" button, and "Site settings". The background of the browser shows the GoPrime Mortgage website with the same error message as seen in the previous image: "Something went wrong" and "Failed to read the 'sessionStorage' property from 'Window': Access is denied for this document." The navigation menu at the top of the page is also visible.

On the Blocked Tab allow:

Ellielabs.com

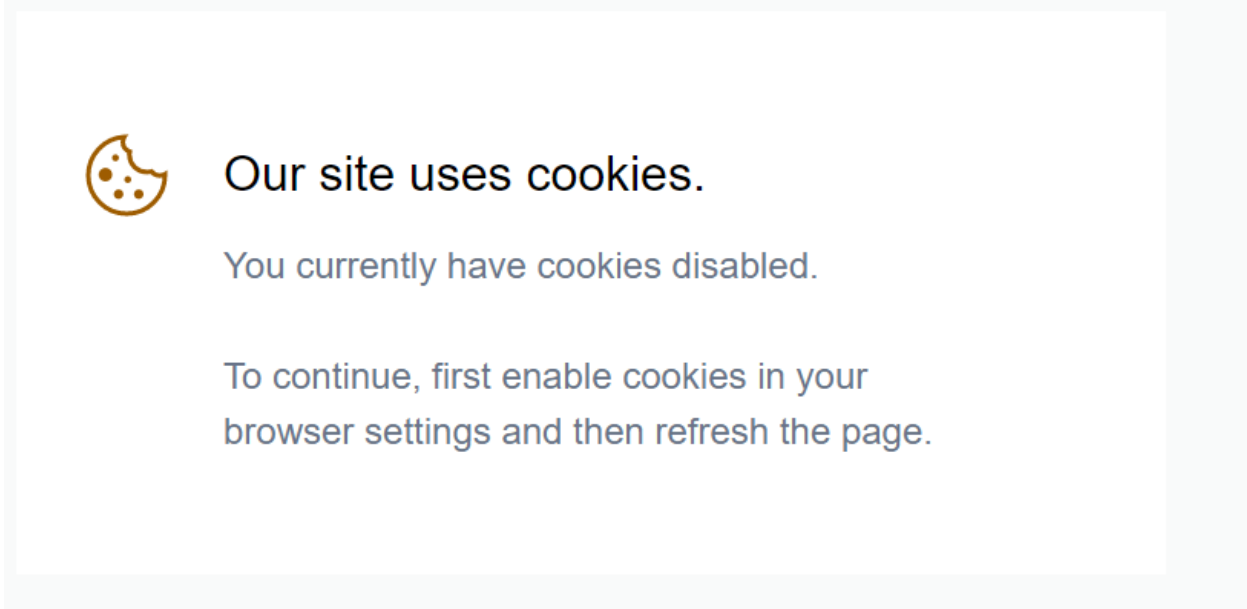
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Failed to read the 'sessionStorage' property from 'Window': Access is denied for this document.

Refresh the page, you may be blocked again with the following message.



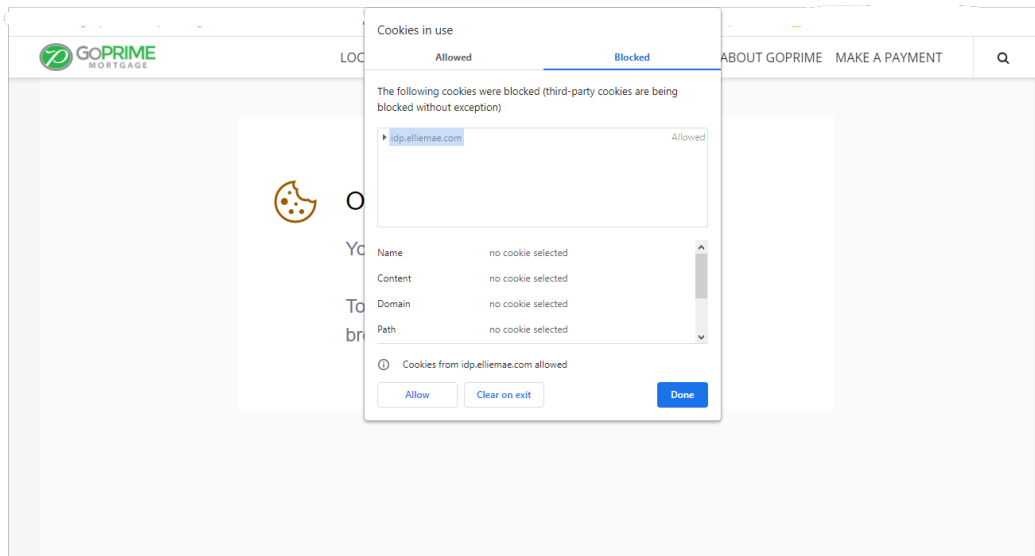
 Our site uses cookies.

You currently have cookies disabled.

To continue, first enable cookies in your browser settings and then refresh the page.

Repeat the process and check the blocked cookies you will need to also allow:

ldp.elliemae.com



Refresh the page and continue to the portal or start a new application:

WELCOME TO THE BORROWER PORTAL! Thank you for trusting us with your mortgage needs! ✕

Click the **CONTINUE TO PORTAL** button if you are here to:

- ✔ Log in to an existing account to work on a partially completed loan application
- ✔ Log in to an existing individual account to work with assigned tasks on a loan in process, such as signing, uploading, or previewing documents
- ✔ Complete verification of a new account you just created
- ✔ Create an account for yourself or another borrower (each individual must have their own) on a loan in process to sign, upload, or preview documents - **NOTE: If you clicked on an e-mail link regarding your loan and do not yet have an account, or you clicked on the link to verify your email address....this is you!**

If you have not yet applied for a loan, click the **START A NEW APPLICATION** button instead to visit to our Apply Now page. Remember to choose your loan officer if you are working with one!

[CONTINUE TO PORTAL](#) [START A NEW APPLICATION](#)

Log In

Welcome to the GoPrime Mortgage Borrower Portal!

Username

Password

Remember me

[Log In](#)

[Forgot your username or password?](#)

Don't have an account?
[Create Account](#)