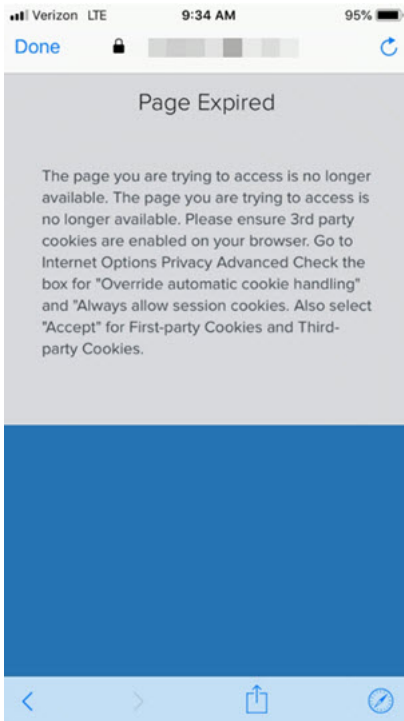


Details:

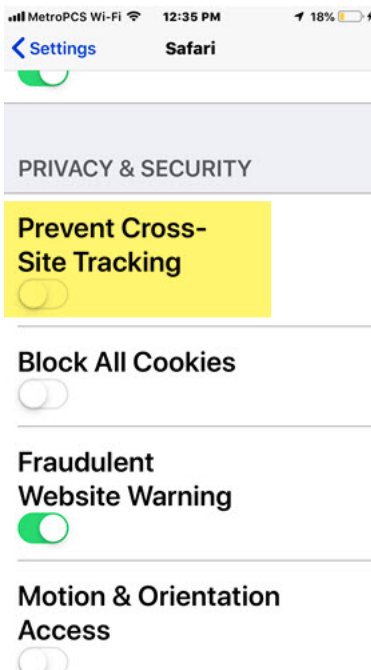
When attempting to navigate and submit a loan application with an **iOS device** through the internet browser **Safari**, a blank screen or a "Page Expired" error is received.



Solution Details:

There are several Safari settings to check on the iOS device when this issue occurs:

- **Block Pop-ups** is set to **Disabled**.
- **Prevent Cross-Site Tracking** is set to **Disabled**.
- **Block All Cookies** is set to **Disabled**.



Note: The Safari browser will have to be closed and reopened in order for any settings changes to take effect.